# RETURN and EXCHANGE FORM

**Email:** info@420Life.com  
**Phone:** 833-710-LIFE  
**M-F 11:30AM-6PM PST**

## RETURNS and EXCHANGES

Every purchase from 420Life.com is guaranteed. You can return or exchange any unopened, unused, damaged, or defective merchandise, WITH THE EXCEPTION OF GAS. THERE ARE NO RETURNS ON GAS AT ANY TIME FOR ANY REASON. Returns must be made within 30 days of the shipping date in order to be refunded to the original form of payment. After 30 days, refunds may be given at our discretion.

### DAMAGED or DEFECTIVE RETURNS

Returns and exchanges on damaged or defective merchandise are paid for by 420Life.com. Your exchange or replacement item(s) will ship using the shipping method originally selected at checkout.

- Fill out the return & exchange form below and place it in your secure shipping container.
- Contact info@420Life.com, ATTN: CLAIMS, to receive your pre-paid, pre-addressed shipping label.
- Print and affix your shipping label to your shipping container.
- Depending on the type of label received, drop your package in a mailbox or take it to an authorized USPS or UPS facility.

### INCORRECT or MISSING ITEMS

If your order arrived with incorrect or missing parts, please contact info@420Life.com or call us during business hours to resolve the issue. Pictures are required for ALL damaged item claims and can be sent to the email above.

### FREIGHT ORDERS

Failure to report damage to the freight company (UPS) and request inspection within 2 business days of delivery, will waive your right to the replacement of all damaged products. Signing a Bill of Lading without inspecting the freight for damage means that you acknowledge receipt of the product in good condition. Your signature also means that the freight company will use the Bill of Lading you signed, to reject any damage claims that CGP Enterprises LLC/420Life.com makes on your behalf.

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**Please make sure the information you are providing is from the order that was placed:**

<table>
<thead>
<tr>
<th>Name:</th>
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<tbody>
<tr>
<td>Address:</td>
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<tr>
<td>Email Address:</td>
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<tr>
<td>Phone Number:</td>
<td></td>
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<tr>
<td>Order Number (If Applicable):</td>
<td></td>
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</table>

**Please circle where your order was placed:**

420Life.com  
Amazon  
Ebay  
Other: ___________

**Please circle action required:**

Refund  
Replacement  
Exchange (list items you wish to receive on reverse)

**Reason for Return:**

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