

RETURN and EXCHANGE FORM

420Life.com

Home of the 710 Life Brand

EMAIL: info@420Life.com

PHONE: 833-710-LIFE

M-F 11:30AM-6PM PST

INNOVATIVE • RELIABLE • EFFICIENT

Great care and Customer Support

**CGP ENT
PO Box 3077
Canyon Country Ca. 91386**

RETURNS and EXCHANGES

Every purchase from 420Life.com is guaranteed. You can return or exchange any unopened, unused, damaged, or defective merchandise, WITH THE EXCEPTION OF GAS. THERE ARE NO RETURNS ON GAS AT ANY TIME FOR ANY REASON. Returns must be made within 30 days of the shipping date in order to be refunded to the original form of payment. After 30 days, refunds may be given at our discretion.

DAMAGED Et DEFECTIVE RETURNS	INCORRECT Et MISSING ITEMS
<p>Returns and exchanges on damaged or defective merchandise are paid for by 420Life.com. Your exchange or replacement item(s) will ship using the shipping method originally selected at checkout.</p> <p>»Fill out the return & exchange form below and place it in your secure shipping container.</p> <p>-Contact info@420life.com, ATTN: CLAIMS, to receive your pre-paid, pre-addressed shipping label.</p> <p>-Print and affix your shipping label to your shipping container.</p> <p>-Depending on the type of label received, drop your package in a mailbox or take it to an authorized USPS or UPS facility.</p>	<p>If your order arrived with incorrect or missing parts, please contact info@420life.com or call us during business hours to resolve the issue. Pictures are required for ALL damaged item claims and can be sent to the email above.</p>
FREIGHT ORDERS	RETURNS & EXCHANGES
<p>Failure to report damage to the freight company (UPS) and request inspection within 2 business days of delivery, will waive your right to the replacement of all damaged products. Signing a Bill of Lading without inspecting the freight for damage means that you acknowledge receipt of the product in good condition. Your signature also means that the freight company will use the Bill of Lading you signed, to reject any damage claims that CGP Enterprises LLC/420Life.com makes on your behalf.</p>	<p>Returns and exchanges can be made on most merchandise within 30 days of the shipping date. The customer will be responsible for returning any merchandise that is not damaged or defective. Shipping charges on these items will not be refunded. The customer will be responsible for any exchange cost difference, as well as shipping of the item(s) they are exchanging for. Exchanges and refunds will not be granted until the item(s) being returned are back at our warehouse and reviewed.</p> <p>»There is an automatic restocking fee of 15% on all unused items in original packaging unless exchanged for something of equal or greater value.</p> <p>»If an item is damaged or shows signs of use, opened packaging, or wear and tear, there is a 25% restocking fee NO EXCEPTIONS.</p> <p>»It is recommended that you take photos before sending out any exchanges, even if they are brand new. This is for your protection so that you are not held liable for any damage that may occur when shipping an item back. Please include your name, address, phone number, and the problem you are experiencing.</p>

PLEASE MAKE SURE THE INFORMATION YOU ARE PROVIDING IS FROM THE ORDER THAT WAS PLACED:

Name: _____
Address: _____
Email Address: _____
Phone Number: _____
Order Number (If Applicable): _____

Please circle where your order was placed:
420Life.com Phone _____
 Amazon Ebay Other: _____

Please circle action required:
 Refund Replacement
 Exchange (list items you wish to receive on reverse)

Reason for Return: _____